

# QUALITY POLICY

The Quality Objective of proseat is to provide goods that meet or exceed the expectations and requirements of our customers and the markets we serve, while maintaining a strong commitment to the environment.

Our priority is the:

- Regular gathering and monitoring of customer feedback, in order to assess and increase their satisfaction level.
- Definition and measurement of quality targets that support the fulfillment of our business objectives and customer expectations.
- Offering of competitive products that ensure proseat remains the supplier of choice to our customers.
- Engagement of our employees in quality management system responsibilities through standards, training and effective communication.
- Constant achievement of legal, regulatory and customer requirements by working closely and collaboratively with suppliers, partners and customers.
- Implementation of best practices and continuous / continual improvement to support the delivery of high quality goods.
- Focused approach to waste elimination and “Right First Time”.

At proseat, all employees are encouraged to participate in the development and ongoing improvement of the Integrated Management System, as well as to ensure compliance with all relevant laws and regulations.

The Quality Policy is regularly reviewed by the Senior Management, and communicated to all employees and stakeholders.



Sven Kunath  
President & CEO



Jens Dreier  
Quality Director